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Supplier

Printing Customer

Sales Department

Marketing
Department

Telephone Company

Training Department

Inputs

Category

Order System

Custom Database

Call Accounting

Database

Stock Database

Production Training

Process Receptionist Receives **Customer Call** Exchange Information Receptionist Input the Order Information into System Discuss Product Details with Customer End the Call

Outputs

Record Order Information

Record Payment Information

Update Stock Database

Update Customer Database

Update Call Accounting

Database

Credit Card Trade
Data

Customers

Warehouse Department

Financial Department

Marketing
Department

Credit Card Processor

Customer Who Called