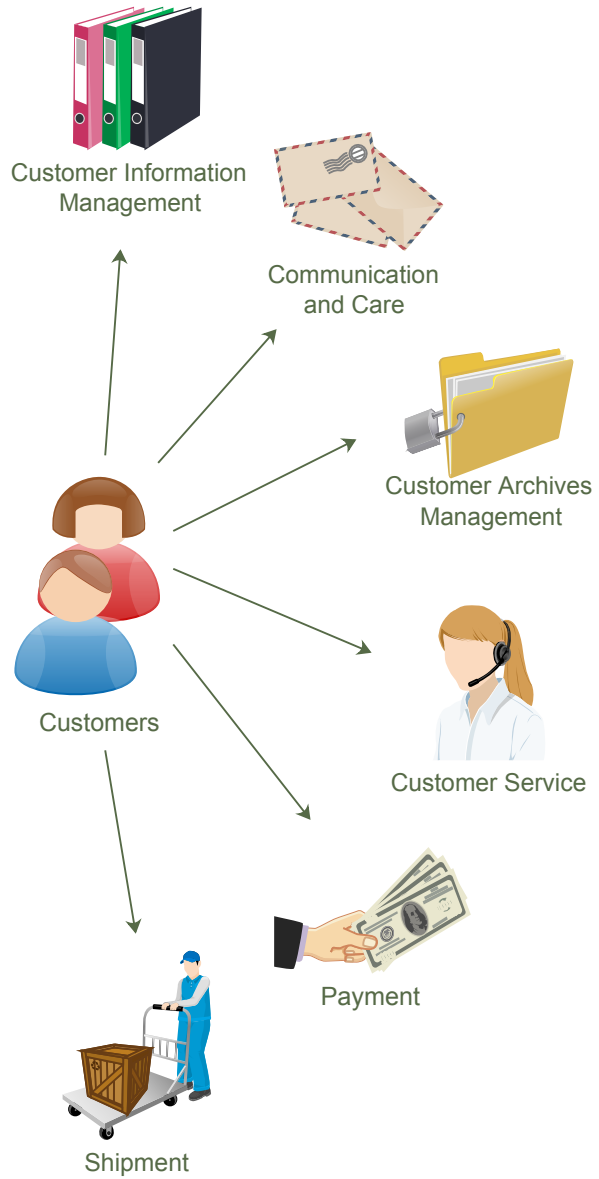
Strategy
Humanistic Model
Organization
Database
Technology
Process Specification
Public Relations
Professional Sills
Policies and Affairs
Customer Acquisition
Delivery Management
Service Development
Customer Solution


Customer Information Management
Communication and Care
Customer Archives Management
Customers
Customer Service
Payment
Shipment