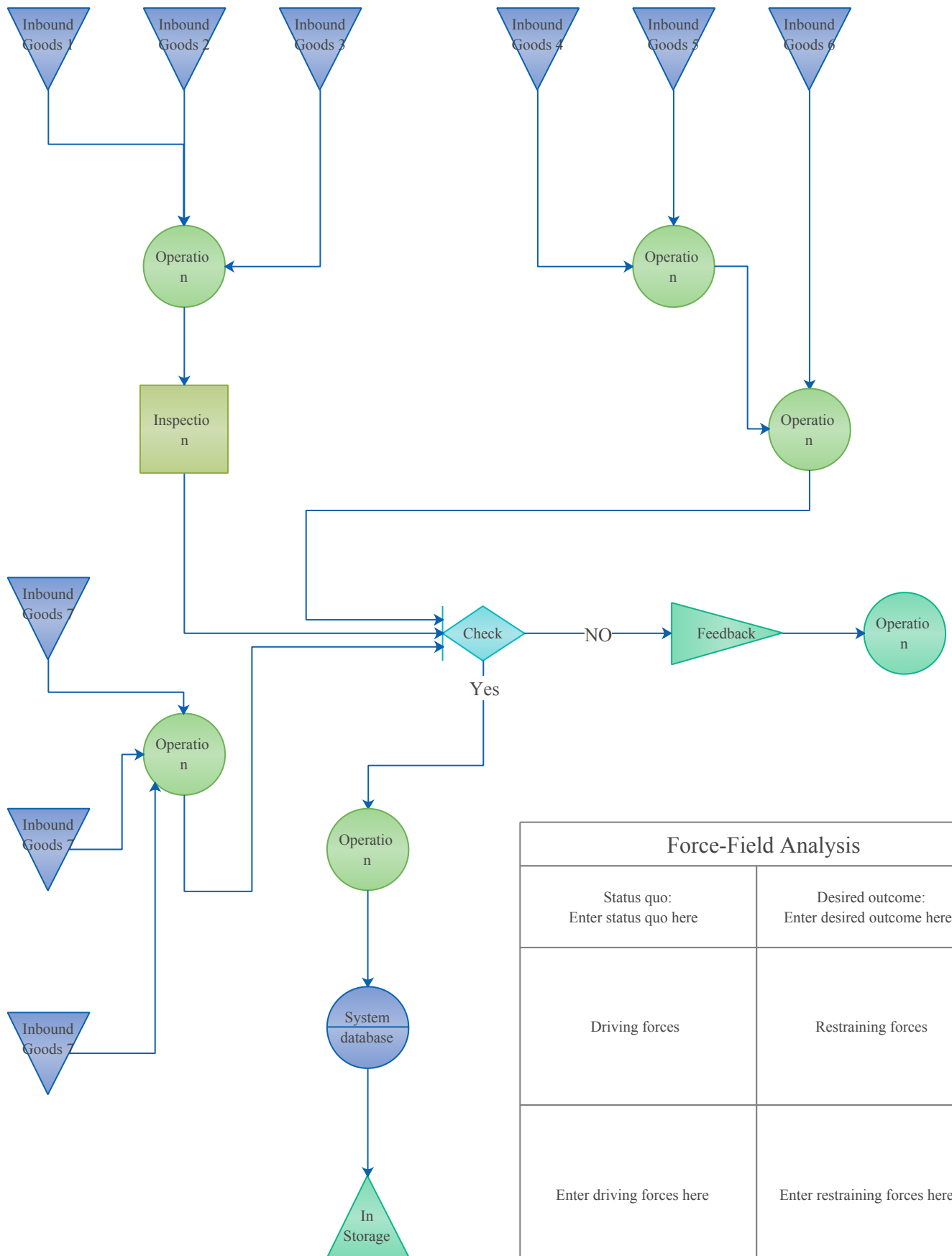


Total Quality Management Diagram



Force-Field Analysis	
Status quo: Enter status quo here	Desired outcome: Enter desired outcome here
Driving forces	Restraining forces
Enter driving forces here	Enter restraining forces here